



Satellite Phone Source, LLC
800-676-0299
www.SatellitePhoneSource.com
428 Lewisburg Hwy. Franklin, TN 37064
phone: 615-599-3012 fax: 615-599-3643
“Wherever you go..There we are!”

Please Complete, Sign and Fax to **615-599-3516**

Inmarsat BGAN High-Speed Data Rental Instructions

Dear Valued Customer,

SATELLITE PHONE SOURCE, is dedicated to offering you superior quality and service to make your phone rental with us a success. In order to be sure that you get your rental unit on the correct dates that you need it, we need ALL information on this Agreement filled out and faxed back to us at 615-599-3516 before we can process your order.

We need all contact information as well as any alternate phone numbers such as cell phones so we can be sure to reach you. All orders received will be subject to sales department verification. All orders received without complete contact information for such verification will not be shipped.

You will receive the unit a day before your trip and have a three-day grace period to return the unit at no additional charge.

The Satellite Phone Source Team
615-599-3012 - Phone
615-599-3516 - Fax
www.satellitephonesource.com

CUSTOMER RENTAL INFORMATION

Shipping Information:

Name: _____

Address: _____

City, State, Zip: _____ Country: _____

Email Address: _____

Contact Phone Number _____ Fax Number: _____

Alternate Contact Phone Number: _____

Billing Information:

Name: _____

Address: _____

City, State, Zip: _____ Country: _____

Email Address: _____

Contact Phone Number: _____ Fax Number: _____

Alternate Contact Phone Number: _____

PAYMENT INFORMATION

Choose Payment Method:

Visa MC Amex Discover

Security Code _____ (3-4 digits on back of card)

Credit Card #: _____ Exp. _____

I, _____, hereby authorize the SATELLITE PHONE SOURCE, to charge my credit card above for any charges for the rental of any equipment as well as any future airtime charges, late fees, damages and (or) loss of equipment that I may incur during the use of this equipment. ***There are no refunds or credits for early returns.***

X _____
Customer Signature

Effective Dates of Rental _____ to _____
FROM (mm/dd/yy) TO (mm/dd/yy)

UNIT MUST ARRIVE TO ME NO LATER THAN _____
DATE (mm/dd/yy)

Customer Initials _____

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HIGH-SPEED DATA PRODUCT RENTAL

Please choose your rental period option:

Nera Worldpro 1000 BGAN

- _____ 1 Week - \$ 95 + Pre-Paid Airtime (\$15 per additional day)
- _____ 2 Weeks - \$175 + Pre-Paid Airtime (\$ 12 per additional day)
- _____ 1 Month - \$290 + Pre-Paid Airtime (\$ 10 per additional day)

- Each Nera Worldpro 1000 includes: bgan unit, rechargeable Lithium Ion Battery, AC/DC power supply, N. American adapter, IP protected USB cable, user manual CD.
- Number of Units Requested _____. (normal rental is considered one unit)

Pre-Paid Airtime Selected

- _____ **\$105** **12 MB at \$8.75 per MB**
- _____ **\$192** **24 MB at \$8.00 per MB**
- _____ **\$278** **40 MB at \$6.95 per MB**
- _____ **\$550** **80 MB at \$6.95 per MB**
- _____ **\$762** **120 MB at \$6.40 per MB**

(Ex: 1MB of Bkgd IP or High Speed Data Transmission is approximately 63 units) (Typically a 1-minute voice call would be 9 units and 1MB of High-Speed transmission is capable of being sent in 30 seconds or less)

ADDITIONAL/OPTIONAL ACCESSORIES

- _____ Additional Battery \$35
- _____ 13.8 Watt Solar Panel \$69
- _____ DC Charger \$25
- _____ Bluetooth Voice Handset \$90

Customer Initials _____ **Page 3 of 5.**

SHIPPING:

We use FedEx for most all-domestic U.S. Destinations and provide competitive rates: (please circle the shipping method requested-all shipments are sent signature required)

- FedEx two-day (delivery by 4:30 PM to most U.S. addresses) \$25**
- FedEx Priority Overnight (delivered by 10:30 am to most U.S. addresses) \$50**
- FedEx Saturday Delivery (where available) \$80**
- Express Courier – Same Day Service (must call and obtain rates/availability)**

RENTAL AGREEMENT

This Rental Agreement (“Agreement”) is made and entered into this _____ day of _____, 200__ by and between SATELLITE PHONE SOURCE, LLC, and _____, hereby named as “Customer”.

Agreement to Rent - SATELLITE PHONE SOURCE, agrees to rent to Customer the phones/terminal, and all accessories as agreed in this Agreement. The Term of this Agreement is determined from the dates the customer first receives the phone/terminal and ends when SATELLITE PHONE SOURCE, receives such equipment back in full, with allowed grace period.

Customer shall pay all cost including, without limitation, court cost, attorney fees, the fees of any collection agency and any other costs incurred by Satellite Phone Source, in exercising or defending any term of, or right under, this Agreement. Customer agrees that the laws of the State of Tennessee, without regard to its conflicts or choice of laws shall govern this contract, and that sole venue shall be Franklin, Williamson County, Tennessee, and USA.

Rental Charges - Customer agrees to the rental of all equipment, shipping/handling, airtime and taxes incurred from the rental and use of the equipment and services in this Agreement. Charges will continue at a rate per day as specified not returned by the date on page 2 of this Agreement. If any equipment were found to be damaged when returned; then such equipment would be charged to customer at replacement retail value.

Replacement Cost – (list of retail values) Nera Worldpro (\$2395); Nera Worldpro Battery (\$109); BlueTooth Handset (\$390) ISDN Handset (\$350); Shielded USB Cable (\$22); CD User Manual (\$4); Solar Panel (\$175) US to Euro Adapter Plug (\$4) Car Charger (\$30).

Warranty - SATELLITE PHONES /TERMINALS DO NOT WORK INSIDE BUILDINGS. Each item of equipment will be suitable for normal operation and use at the time of delivery and insures it for the above specified retail value during delivery to the Customer. SATELLITE PHONE SOURCE, DOES NOT guarantee airtime service at any time as there are many factors that may keep the phone from working at any time and we cannot warranty service for any Iridium, Globalstar or Inmarsat service as we have no control over these satellite networks.

Customer Initials _____ Page 4 of 5.

Limitation of Liability - In no event will SATELLITE PHONE SOURCE, be liable to the Customer for any incident, indirect or consequential damages however caused, whether by SATELLITE PHONE SOURCE, negligence or otherwise.

Indemnity - The Customer agrees to protect, indemnify and hold harmless SATELLITE PHONE SOURCE, from and against all claims, damages and costs including legal expenses arising out of the Customer's use of this Equipment.

Test or Repair Charge: If returned equipment appears broken due to misuse, a test and repair charge up to \$50.00 may be charged for inspection, testing and minor repairs required to return the Equipment to service. This charge will be payable at the end of this agreement. If the terminal cannot be repaired, the customer will be notified and will be responsible for the designated replacement cost of the terminal.

Non-Refundable Charges: In the event that the Customer returns the phone prior to the Expected End Date, the Customer will not receive a refund for any part of the original rental reserve period. Customer will not receive refunds or discounts on airtime usage related to calling customer service or technical support phone numbers.

Usage Charges: Due to the technical nature of data transmission via satellite through a variety of operating systems, dropped data calls, data call attempts regardless of success, no credit will be given for such failures. Reloads to a customers pre-paid account will only be processed during normal day business hours and may take up to 24 hours to execute. This reload request can be processed only through email, voice, or fax. Cardholder understands that only credit card(s) with a signature on file may be used and that any such request is hereby authorized. Cardholder also understands that the terms and conditions of this agreement will govern any resulting charges by Satellite Phone Source to this credit card account. Other rates of service i.e. Basic Rate Voice calls are \$1.25 per minute.

X _____
Customer Name (Signed) Date

X _____
Customer Name (Printed) Date

(Countries the phone will be used in: _____)